NEPAL ELECTRICITY AUTHORITY

(An Undertaking of Government of Nepal)



Project Management Directorate

SASEC Power Transmission and Distribution System Strengthening Project Supply, Delivery, Installation, Testing, Commissioning, Operation and Maintenance of Electric Vehicle Charging Stations

Invitation for Bids No.: PMD/PTDSSP/EVCS/2076/77-01

Amendment No. 1



Existing Clauses	Amendments:		
Volume I, Section 9,			
Schedule No.4	101		
Condition for payment of	Condition for payment of Annual Maintenance Charges		
Annual Maintenance Charges	Add the following:		
	Employer shall compute the quarterly payable AMC charges per charger as [AMC		
	charges quoted in BOQ / (5*4*50)]. Employer shall deduct as per the below Service		
	Level Agreements (SLAs)		
	A. Replacement of faulty charging equipment: Faulty charging equipment should be replaced or repaired by the contractor within 36 hours of the complaint by NEA or customer(s). In case of failure, employer shall deduct the penalty as mentioned below on per charger per quarter basis.		
	 In case, contractor takes more than 36 hours and up to 48 hours to repair / replace, there will be 2% penalty of the payment for AMC for that quarter for the faulty equipment. 		
	 In case, contractor takes more than 48 hours and up to 72 hours to repair / replace, there will be 4% penalty of the payment for AMC for that quarter for the faulty equipment. 		
	iii. In case, contractor takes more than 72 hours and up to 96 hours to repair /		
	replace, there will be 6% penalty of the payment for AMC for that quarter for the faulty equipment.		
	iv. In case, contractor takes more than 96 hours and up to 120 hours to repair / replace, there will be 8% penalty of the payment for AMC for that quarter		
	for the faulty equipment. v. In case, contractor takes more than 120 hours to repair / replace, there will be		
	no payment for AMC for the faulty equipment for the time period from the complaint of faulty equipment till the EVSE is repaired / replaced.		
	B. Availability of EVSE as defined in clause 3.22 of Section A of volume-II (Page 29): Contractor must ensure that EVSEs must be online for at least 95% of the time. (Power failure related downtime excluded). EVSE availability would be calculated as [number of minutes the EVSEs were available in the quarter/(total number of minutes in the quarter - number of minutes of power failure)]. NEA shall monitor this SLA through the automatically generated report through the EVSE. maintained at the CMS Data Centre		
	i. In case of failure, 0.5% penalty would be levied on payment for AMC (as		
	defined in Appendix 1 of Volume-1 - Page 9-7 and 9-8) for every 1% of non-availability of charging station per quarter capped at 10%.		
	ii. In case the availability is below 75% in a particular quarter, AMC charges (net of deductions as mentioned) shall be withheld till the availability increases above 85%.		
	C. Software Support: Contractor shall ensure that the CMS along with the payment application, must be online for at least 95% of the time. (Power failure related downtime is excluded) as defined in clause 3.22 of Section A of volume-II (Page 29). CMS availability would be calculated as [number of minutes the CMS was online/ (total number of minutes in the quarter - number of minutes of power failure)]. NEA shall monitor this SLA through		



		the automatically generated down time report through CMS.
		 i. In case of failure, 0.5% penalty would be levied on payment for AMC (as defined in Appendix 1 of Volume-1 - Page 9-7 and 9-8) for every 1% of non-availability of charging station per quarter capped at 10%. ii. In case the availability is below 75% in a particular quarter, AMC charges (net of deductions as mentioned) shall be withheld till the availability increases above 85%.
Condit Annua Charge "After Operat Certific employ be enti	ion for payment of Maintenance is issuance of ional Acceptance cate by the eyer, contractor shall thed for payment of for 5 years as quoted	olume I, Section 9, Schedule No.4 Indition for payment of Annual Maintenance Charges Ontractor will be paid on quarterly basis on successful completion of AMC"
		call.

